Tafsiri Language Group

East African languages, interpreted from Nairobi · Capability statement

We supply trained Somali, Swahili, Amharic, Tigrinya and Oromo interpreters to US language companies, on your platform, on shifts that cover the hours your US-based teams find hardest to staff.

Languages

- **Somali**, **Swahili**, **Amharic**, **Tigrinya**, **Oromo** ↔ English
- Native speakers, each tested separately in every working language
- Further East African languages sourced on request

Services

- Over-the-phone interpreting (OPI), on your platform
- Certified document translation with second-linguist review
- Video interpreting (VRI) planned for 2028

Coverage

- **US overnight:** Nairobi 06:00–14:00 = about 10pm–7am US Eastern, worked in daytime here
- **US morning and midday:** Nairobi 15:00–01:00
- Weekends and US holidays rostered

Quality and training

- 40-hour medical interpreter training and HIPAA training before any live call
- Interpreting to the National Code of Ethics for Interpreters in Health Care
- Weekly call reviews where permitted; scorecards; retraining below 85%
- Employed staff on contract, not a freelance pool

Security and compliance

- Signs your business associate agreement
- Private rooms, managed and encrypted devices, two-factor sign-in
- No call recording; documents deleted within 30 days of delivery
- Kenyan team registered with the Data Protection Commissioner before launch

Commercial

- Contracts through Tafsiri Language Group LLC (Wyoming) from January 2027
- Billed per connected minute from your platform log
- Net-30 terms; rate card on request

Why work with us

The founder worked with 911 Interpreters, a US interpreting company, from 2021 to 2024, and has six years of field work with Somali and East African communities. He has seen from the vendor side how hard these languages are to staff around the clock. We focus on five languages only, and staff them with salaried interpreters, so you get the same tested people every shift.

Launch timeline

Now	Vendor onboarding and test calls arranged on request
March 2027	Founding interpreters complete the 40-hour medical course and HIPAA training
April 2027	First live shifts

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